

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. : 09/670,864  
Patent No. : 7,099,451  
Applicant : Kenneth Jordan  
Confirmation No. : 8292  
Filed : September 27, 2000  
TCA.U. : 2614  
Examiner : Le, Karen L.  
Customer No. : 99499  
Docket No. : 0370.1208C (75110)  
Title : Call Management Using Call Routing Engine

Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

**REVOCATION AND NEW POWER BY ASSIGNEE  
AND STATEMENT UNDER 37 C.F.R. §.3.73(b)**

The Assignee of the entire right, title, and interest in the above-identified application hereby revokes all previously granted powers and grants the registered practitioners of EDELL, SHAPIRO & FINNAN, LLC included in the Customer Number provided below power to act, prosecute, and transact all business in the U.S. Patent and Trademark Office in connection with this application, any applications claiming priority to this application, and any patents issuing therefrom.

The assignee certifies that to the best of its knowledge and belief it is the owner of the entire right, title, and interest in and to the above-identified application as evidenced by:


- ☒ An assignment previously recorded in the U.S. Patent and Trademark Office at Recd 011142, Frame 0460.
- ☒ Please direct all correspondence concerning this application to:

**EDELL, SHAPIRO & FINNAN, LLC**  
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**CUSTOMER NUMBER: 99499**

The undersigned (whose title is supplied below) is empowered to sign this statement on behalf of the assignee.

Date: 11/21/2011

Signature:   
Name: Dan H. Lang  
Title: Vice President and Assistant Secretary  
Company: Cisco Technology, Inc.